

Inventory & Supply Optimization

Cutting costs and processing time during a system transition – without disrupting operations.

\$50K

DIRECT COST SAVINGS

25%

REDUCTION IN ORDER PROCESSING TIME

1

SYSTEM TRANSITION — NO OPERATIONAL DISRUPTION

THE PROBLEM

During a major system transition at Royal Ambulance, supply chain and inventory processes were due for overhaul. Ordering was inefficient, costs were uncontrolled, and the transition window created risk of operational disruption if mismanaged.

THE STAKES

In EMS, supply continuity isn't optional – units can't roll without properly stocked equipment. The challenge was achieving meaningful cost reduction and process improvement while keeping field operations uninterrupted during the transition period.

APPROACH

ANALYZE

Conducted detailed supplier analysis to identify cost reduction opportunities. Benchmarked existing contract terms and order patterns against actual usage data.

REDESIGN

Redesigned order workflows to eliminate redundant steps and reduce processing friction. Standardized par levels and reorder triggers across units and stations.

SUSTAIN

Embedded new processes within the incoming system from day one – ensuring improvements didn't regress post-transition. Built in ongoing tracking for sustained visibility.

\$50_K

\$50,000 in direct cost savings and a 25% reduction in order processing time — achieved during an active system transition.

By treating the transition as an improvement opportunity rather than just a migration, the project delivered lasting efficiency gains embedded in the new system from launch. Supply continuity was maintained throughout — zero operational disruption.

Operational transitions are improvement opportunities in disguise.

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